

# Supporting the NHS: Dealing with conflict in the midst of Covid 19

It goes without saying that we are currently in an extremely difficult time with increasing levels of stress both in our professional and personal life. In this time of change and uncertainty, healthcare environments are facing enormous challenges. With people under higher levels of stress, teams can become fractured and conflict can emerge.

Through years of experience, CiC understands the demands and pressures of this environment. Now more than ever, we can support your Trust to help resolve pre-existing and emerging workplace conflict and help rebuild relationships.



## Mediation Support Services

CiC can deliver all mediation services virtually or onsite with the necessary measures in place.

- ▶ Free telephone consultation
- ▶ Mediation
- ▶ Team facilitation
- ▶ Conflict resolution support and training
- ▶ Conflict coaching

CiC 's experienced professional mediators are registered with the Civil Mediation Council. All our Mediators follow an appropriate code of conduct and are sensitive to diversity, equality and anti-discrimination and confidentiality issues.

**Contact us directly and we can assess the situation together to best support you.**

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